System Telephone

System Telephone ST 40 IP

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User Instructions

The digital System Phone ST 40 IP is intended for the connection to an AGFEO ISDN Telephone System with LAN Module 508 or LAN Module 510.
The ST 40 IP can be connected to the following AGFEO ISDN Telephone Systems:

- AS 43, AS 45, AS 200 IT from software 8.2 x

Information on software upgrades may be obtained via your qualified dealer.

AGFEO GmbH & Co. KG will not accept any liability for any damages as a result of improper use of the digital System Phone ST 40 IP.

Power Supply

There are two possibilites to supply your ST 40 IP with power:

1. If a network with power over the ethernet (PoE) is available, the ST 40 IP will then receive a phantom power via the network which will supply the required power on wire 1,2 and 3,6 or 4,5 and 7,8 as POE class 2 device (< 4W).
2. Your network has no PoE, then an optional plug in power supply order no. 6100826 will be required to operate your ST 40 IP, this will be available via your dealer.

Should you require the operation of a console like the STE 40 in conjunction with your ST 40 IP, then this would also require power via an external plug in power supply order no. 6100826 (the first power supply will also supply power to the ST 40 IP). It will be irrelevant if a network with PoE is available or not. Each plug in power supply will operate 2 devices (this will include ST 40 IP as well as STE 40).

Safety Notes

- Do not work on any telephone wiring or connect/disconnect the ST 40 IP during a thunder storm.
- Install all telephone wiring in such a manner that it will not cause any harm to others, i. e. cables cannot be walked on or causing anybody to trip over them.
- Ensure that no liquids will enter the housing of the ST 40 IP Digital System Phones, as this may cause short circuiting.

About this User Guide.

This user manual is valid for the current system firmware available at the time of purchase. However, the ST 40 IP is controlled from the telephone system, which means that if the system firmware is changed then some sections within this manual may no longer be applicable. This manual contains a brief explanation regarding the operation of the ST 40 IP and features of your AGFEO Telephone System. For detailed information regarding system features, please refer to user manual of your Telephone System.
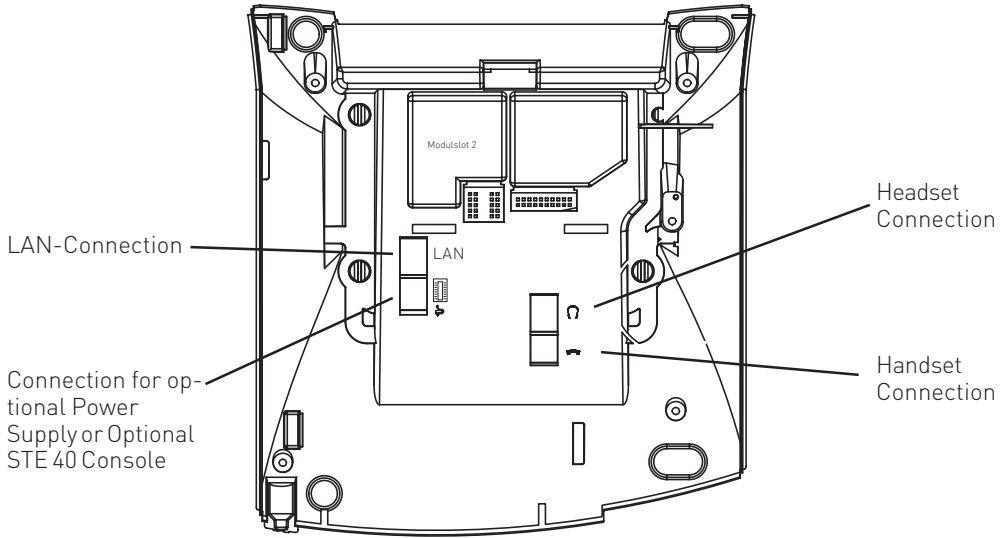
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View of Base

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Modulslot 2

LAN

Headset
Connection

Handset
Connection

Connection for op-
tional Power
Supply or Optional
STE 40 Console

Untangler Connection

The ST 40 IP handset offers a compartment for the connection of a cord untangler. As the optional
untangler is fitted inside the handset it will not interfere in normal use or when the receiver is put
back on hook.
- to open the handset cover , press the lid (arrow 1) and remove lid (arrow 2).
- unplug the handset cord from the handset.
- connect the untangler to the handset.
- connect the handset cable to the untangler.
- close the lid

1)

2)

AGFEO
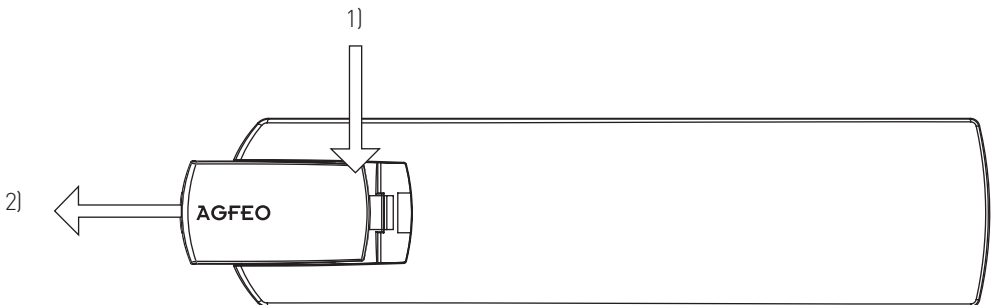
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Display Position

Your Display can be adjusted to 6 different viewing angles.

Connection

Connect the RJ 45 plug of the line cord of your ST 40 IP into a network socket which is connected to your network. Please note that the LAN module 508 / 510 must be part of this network.
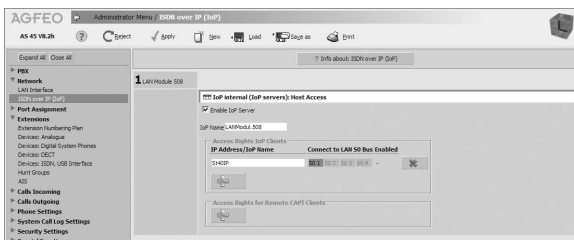
- Insert the RJ 45 plug into the socket until you hear a positive click.
- To release the plug, press the release latch on the plug and at the same time pull out the cable from the socket (use a small screw driver if required).
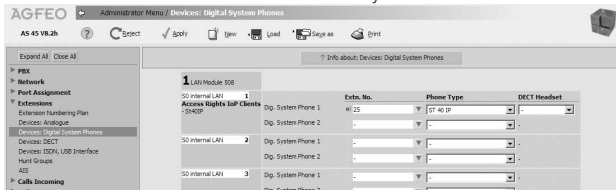
Registration

- Please wait until „ASIP Timeout" is displayed.
- Press and hold the „SET" button for at least 4 seconds.
- Allocate a unique IoP name to your ST 40 IP:
    - Select „Name" and press „edit".
    - Enter the required name for the ST 40 IP. By using „clear" you can delete single letters or the complete name. „Store" will save the name entered.
    Enter the way in which the telephone should receive the IP address:
    - Select „DHCP" and press „edit".
    - Select if your telephone should receive the IP address automatically („Client"), or if you want to allocate a permanent IP address („Static").
    - If you selected „Static", then enter the IP address, the Subnetmask („Mask") and the Standard Gateway („GWay").
- Under „Server" enter the IP address of your LAN module 508 / 510 .
- To enable/disable compression, select „Comp" and press „edit".
- Press „Reboot". The telephone will be restarted and will register to the LAN module.
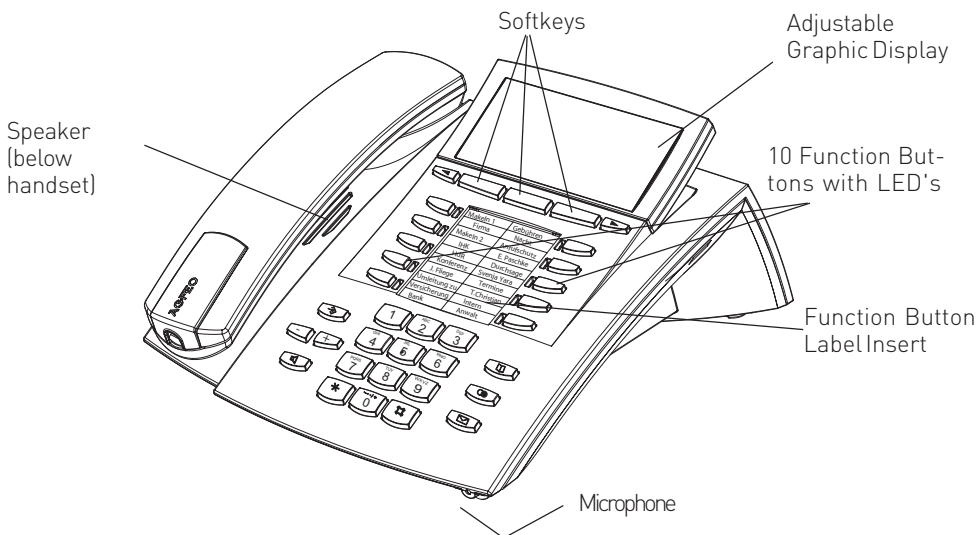- Start the programming of the LAN module and activate the telephone:

- Allocate an extension number to your ST 40 IP:

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ST 40 IP Buttons

Softkeys

Adjustable Graphic Display

Speaker (below handset)

10 Function Buttons with LED's

Function Button Label Insert

Microphone

1 0	Numeric Keypad	✉	Message Waiting LED - Flashes on new entry in the call log or missed call. Permanent lit for numbers already viewed. Clears when number is called or deleted from list by pressing clear button.

⁎   # * and # Buttons

→ Set Button - Start and end programming.

◁ Handsfree Button - Activates the Loudspeaker. Button lights up when in use.

◁▷ Arrow Buttons - To scroll through the display if there is more than one function available.

📖 Phone Book Button - Retrieval of Telephone Numbers.

◉ LNR - Last Number Redial Button. Keep this button pressed to show call log.

✉ Message Waiting LED - Flashes on new entry in the call log or missed call. Permanent lit for numbers already viewed. Clears when number is called or deleted from list by pressing clear button.

▭ 10 function Buttons - User programmable, two entries per Button (First & Second Level) Keep this button pressed for approx 1 sec. to show the second level. LED indication only for first level.

− + Plus and minus for volume control of handset and speaker.

▭▭▭ Softkeys: The function for these buttons are shown in the display above. Function offered are depending on the relevant phone status.

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Display Area of ST 40 IP

Display in standby:

Internal and external S0 Status, one box per S0.

Extensions off hook. Ringing extensions will be shown inverted.

```
WK26   Tu 11.Jul.06    11:59
       ii  xx  A    *?C?↓oS

12 14 16  18
◄                          ►
           ok      back
```

Activated features are shown here

Status of analogue trunk lines

Current function of soft keys below.
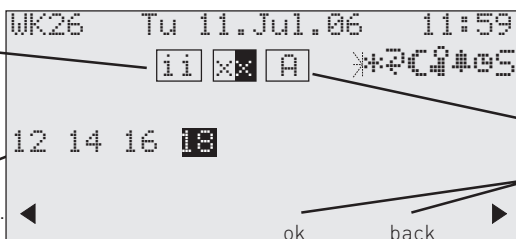
1. Display Line: Date / Time
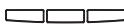
Index of functions:

✕ External ISDN-Line. One line (a B-channel)is busy. The "x" is shown inverted on an external call.

ᵢ Internal ISDN-Line. One Line (a B-channel) is busy.

Ａ Analogue trunk line. The "A" is shown inverted on an external call

Features:
Browse with ◄►, Confirm with „ok"

⋊ Call-Waiting off

✳ Do Not Disturb on

⇄ Diversion/ISDN-call forwarding enabled

C CVA 2 (Night service) on

⌀ Phone lock on

⎔ Wake-up set

⊕ Appointment set

S Sensor activated

F Call Filter activated

I Withhold own number

PC PC Programming in progress

Menu Guidance

Please look at the display when using the telephone as it will guide you through all operating procedures. Depending on the current operational status the following soft keys will be offered: Answer, Park Call, Retrieve, Get, Split, Transfer, Call Back. Conference, Recall, Reject, Disconnect, Go To, Back, End, OK, on, off, Store and Door Opener.

Notes on using this Manual

The soft keys below the phone display will be indicated by this symbol. ⬚⬚⬚⬚
The relevant button which is to be pressed will be shown in black.
Please observe the display area if no black button is indicated. Should there be more than three option, then the most used function will be shown first. More functions can be selected by pressing the arrow buttons.

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TAM activation	To switch the answering machine of an ST31/ST 40 on or off.
Reject	Reject an incoming call. Caller will hear busy tone.
AIS Volume	Volume adjustment of AIS announcements via an external speaker.
Call Waiting Enabled/off	You can select if: - Caller will hear busy tone (off). - A waiting call will only be signalled visually (set to visual). - A call waiting tone should be heard (set to audible).
Call Filter	Enable / Disable Call Filter
Call Log	Displays Call Log.
Do not Disturb (DND)	This will disable the tone ringer Special function buttons may be set: - DND for internal calls - DND for external calls - DND for internal- and external calls
Tannoy	Announcement via Public Address Amplifier connected to the Telephone System
Night Service (AVA 2)	Night Service on or off. Special function buttons may be set: Night Service can be switched for each trunk line. Night Service can be switched for all trunk lines.
Call Forwarding	Enable / Disable Call Forward if designated extension does not answer an incoming call. Special function buttons may be allocated: Switch Call Forward for each trunk line. Switch Call Forward for all trunk lines.
Busy on Busy	Returns busy tone to caller if one extension is busy within call distribution group. Special buttons can be assigned -Busy on Busy for each call distribution group switchable seperately -Busy on Busy for call call distribution group switchable together.
Call by Call	To select Network Provider via LCR.
Check in/out	Check in / Check out for Hotel applications. Will start or stop call logging and switch on or off trunk line access.
Page (Tannoy)	Pageing Announcement to System Phones. Programmable function Button - Page specific Extensions.
Units	Display Call Cost.
External	To select a specific number to make an outgoing call on. A function button may be assigned for this feature.
External Music	To switch on or off the output of external MoH to a connected speaker.
Call Capture	Malicious Call Identification via ISDN-Exchange
Remote Dialling	Enables to dial for another telephone.
Group Button	Log in or out of groups and features.
Headset	To use a headset (System Phones only)
Call Pick Up	To Pick Up a call ringing from another extension. A Special Function Button may be assigned for this feature. Pick up calls from extensions or lines and set extensions.
Withold	Withold own number from being forwarded to number dialled. Will only work if feature is supported from network provider.
Internal Button	To dial extenstions. Function button can be assigned to call specific extensions (DSS).
ISDN-Hold	To Hold an external call in the Telephone Exchange (only available on PTMP ISDN lines)
Conference	To set up a Conference Call with Internal and or External calls.

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Function Buttons - Freely programmable Function Buttons (overview)

Speaker Volume	Adjust speaker volume for handsfree or on hook use.
LCR	Set or cancel Least Cost Routing (LCR) for your System Phone.
Line	Display line status and directly access an external line.
Brokers Call	Talk to one internal and one external call at a time without connecting them.
Multifunction	Enable or Disable timed function of the telephone system, like day- night service, call diversion, relays etc. Special function button may be allocated. - Only timer on or off - Only function on or off - With menu selection
Music Volume	Set volume of external MoH which will be played via speaker.
No Function	If function is stored on the 2nd level, then pressing this button will cause the function of the 1st level to be carried out.
Account Code	You can allocate an account code to a call. This can be done via a defined number to a button, or via a general button, the account code will then have to be entered afterwards.
Cleaning	In connection with the check in / check out button. This can be used to indicate to the front desk that a room has been cleaned and is ready for occupation.
Relays	Activate a Relays. A special function Button may be assigned.
Reserve	Reserve a line if no line is available, i. e. all lines are busy.
Enquiry Call	Set up an enquiry call, brokers call or connect a call.
Sensor	Enable or Disable sensors.
Listen to Voice Box	Listen to preprogrammed voice box.
Record Voice Box	Record a message for a preprogrammed voice box.
Mute	Mute the microphone on your telephone.
Phone Lock	Phone will be locked against unauthorised access. Only emergency - and direct dial numbers can be accessed if so programmed.
Appointment	Set or cancel a preprogrammed appointment.
Tone Caller Off	Switch off tone caller on your system phone. The caller will still hear ringing tone.
Overdialling	Dialling after preset DTMF tones (1.....0, *, #) may also be used to interogate an answering machine.
Door	Connect or call the doorphone (TFE). Special function button can be programmed.
Door Opener	Release electric door lock mechanism. Special function button may be programmed.
Transfer	Transfer an external call to another external call.
Diversion from	Divert all calls from another phone to the current phone used.Z
Diversion to	Divert all calls to another extension or another external number.
Call Log	Displays the last external calls (inbound and outbound, depending on programming). Numbers from this list may be stored directly in the phone book by pressing the phone book button.
Wake Up Call	Enable / disable preset wake up call.
Call Deflection	Will divert an incoming call during the ringing phase. There will be no change to the ringing tone when diverted. Caller will not be aware tht call was forwarded.
Memory Dialling - General Public	Dialling a stored telephone number. - The number is stored in the system phone book and on your phone.
- Private	- Number is stored on your phone only.

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	LED on	LED off	LED flashes
Call Waiting activation	enabled	disabled	
Call Log	Call Log entries already viewed	No numbers in Call Log	New Numbers in Call Log
Do Not Disturb	on	off	
Night Service	on	off	
Call Forwarding	set	off	
Busy on Busy	on	off	
Group Button	Logged in	Logged out	
Headset	active	off	Telephone is being called
Withhold Number	on	off	
LCR	on	off	
Relays	on	off	Relay is being rung
Mute Button	enabled	disabled	
Telephone Lock	on	off	
Appointment	set	off	when appointment call is ringing
Ringer Off	on	off	
Doorphone and Lock Release	connected to door phone	switched off	called from door phone
Diversion from	enabled	disabled	
Diversion to	enabled	disabled	
Wake Up	set	off	Wake up call not answered

LED - Display for freely programmable function buttons

	LED on	LED off	LED flashes (slowly)	LED flashes (fast)
TAM Activation	TAM switched on	TAM switched off		
Extension Button (DSS)	Extension is busy or off hook		The button is allocated to an answering machine [1]. If it has answered the call, then it can be picked up by presseing this button	Exclusive hold
Line Button	Line is currently in use	Line is available to make an outgoing call	Call parked and can be picked up by any extension	Exclusiv hold. Call can only be retrieved by the original extension
Timer Button	Timer is on, function is off	Timer and function is off	Timer and function is on	
Memory Dial Button		Goes off as soon as the call is answered	Flashes on incoming call from that number. Call can be picked up.	

General information regarding „Line Button"
To have a meaningful presentation of line buttons it is suggested to programm two buttons for each ISDN line (2 B-Channels). By pressing a flashing line button when the phone is iddle will give information of the waiting callers number. Pressing this button when the phone is off hook will connect to the call.

1) Only answering aachines which are connected directly to an analogue extension port.

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Button Assignment

In default all programmable buttons of the system phones are set identically.

These buttons can be individual programmed to suit your specific application.

Announce	Call Waiting
System Memory	System Memory
Appointment	Tone Call
System Memory	System Memory
Call Filter	Mute
System Memory	System Memory
System Memory	Diversion to
System Memory	System Memory
System Memory	Internal
System Memory	System Memory

Changing Button Assignment

→ 3 1   (⌗)   ▭   ⌗   ◄ ►   ▭▬▭   →

Start Programming | Enter PIN if prompted | Press Button, you want to assign | Enter the first letter of the function´s name, or choose the function with arrow buttons | Confirm selection | End Programming

"Direct Line" Enabled

Calling an extension:

☏

Lift handset

⊞ ⌗

Dial # and the extension number

Making an Outside Call:

☏

Lift handset

⌗

Dial telephone number

"Direct Line" Disabled

Calling an internal user:

☏

Lift handset

⌗

Dial extension number only

Making an Outside Call:

☏

Lift handset

9 ⌗

Dial 9 for trunk line followed by the telephone number

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Call Waiting

First Option:

You are on a call and hear the call waiting tone | End current call | Waiting call will ring your phone | Lift handset | Talk
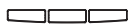
Second Option:

Press „SPLIT". The first call is placed on hold while the waiting one is connected to you. You can alter between the calls by pressing the Split Button. You can also deflect the waiting call.

Reject a Waiting Call

Press „Reject". Caller will now hear busy tone instead of ringing tone, if only your extension was ringing. The caller will continue to hear ringing tone if other extensions are ringing as set within the call distribution table.

Continue original call.

Initiate Call Back when free

On hearing the busy tone when calling an extension. | Press Softkey "RecalL". Ring back when free is initated | Replace handset

Incoming Call Pick Up

You wish to pick up an external call. | Lift handset. Press Softkey „Get". You are now connected to the caller.
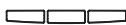
Call Pick Up (from Answering machine)

Answering machine has accepted external callt. | Lift handset. Press button Call Pick Up. Only possible if button Call Pick Up is configured to extension number of TAM.

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Display Call Log

The flashing message waiting button will indicate that there is one entry in the call log. With the receiver on hook press the message waiting button. The last missed call will be displayed giving telephone number, date and time. The LED will continue to be lit until you return the call or delete the entry from the call log.

You can use the arrow keys to view further entries. ◄►
The displayed number will be dialled as soon as you lift the handset. The entry will automatically be deleted if the caller answers. The entry will remain in the call log if no one answers the returned call.
Delete the displayed entry by presseing the left button.
Abort the call log by pressing the right button.

Do Not Disturb (DND) Programming and Setting

⇥ ▭   ⌨ "1": Do not Disturb for Internal Calls   ⇥
       "2": Do not Disturb for External Calls
       "3": Do not Disturb for Exernal and Internal Calls

Press Set and button   Exit Programming
"Do not disturb" to
start programming

You can toggle „Do not Disturb˝ on/off by pressing the „Do not Disturb˝ button.

Select Retrieval of Phone Book Entries

📖   ▭▬▭   ◄►   ▭▬▭

Press
Phonebook
button
Press "Search" , choose search mode with arrow
buttons and confirm with middle button

Telephone Book (Numeric)

📖   ⌨ ◄►   ☎ or   🔊

Press
Phonebook
button
Enter the stored
location of the entry, ie 000 to 999 or use
arrow buttons to scroll.
Lift the handset or press the handsfree
button. The displayed number will be
dialled.

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Phonebook (Vanity retrieval)

Press Phonebook button	Enter the desired letter, ie. A = 2. The first entry with the selected initial letter is displayed.	Select the next letter, ie. N = 6. The first entry with ¨An¨ is displayed.	Lift handset or press the handsfree button, the displayed name will automatically be dialled.

Scroll with arrow buttons ◄ ►

Phonebook (Alphabetic retrieval)

Press Phonebook button	Enter the desired letter, ie. A = 2. The first entry with the selected initial letter is displayed.	Press the arrow button to move to the input for the second letter.	Enter the second letter, i. e. N = 66.	Lift handset or press the handsfree button. The displayed phone number will be dialled automatically.

Scroll with arrow buttons ◄ ►

Recent Numbers Redial

With the handset on hook. Press the ¨redial ¨ button. The last phone number dialled is displayed.	Select one of the 10 last phone numbers displayed by using the arrow buttons.	Lift handset. The displayed phone number is dialled.
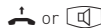
Automatic Redial

With the handset on hook. Press the ¨redial ¨ button. The last phone number dialled is displayed.	With the handset on hook press the redial button. The last number dialled is displayed. Automatic redial will start once you press the middle button. The display will show how many attempts the system will try to connect to the number. The loudspeaker will be switched on as soon as a connection has been established.	Pick up the handset or press the speaker button as otherwise the line will be cleared down within 10 seconds.
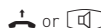
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Location

Select a suitable location for the ST 40 IP to be installed. Please observe the following points:
- Do not use locations where the phone could be subjected to water or chemicals.
- Rubber feet of the Phone:
  Your phone has been manufactured for general use. Some chemicals found in furniture polish or other furniture care products may alter the substance of the rubber feet of the phone. Due to this influence it may be possible that the rubber feet of the telephone may leave some marks. We will not accept any liability for any of such occurrences. With reference to new furniture or polished furniture we would suggest to use a non-slip protective matt for your telephone.

Cleaning

To clean your telephone **use a soft damp cloth**. An antistatic cloth may also be used.
NEVER use a dry cloth as this could result in a static discharge which may damage electronic components within the telephone. Please take great care that **NO MOISTURE** will enter the telephone as this will lead to malfunction and ultimately damage the telephone.

Insert Button Designation Strip

Your ST 40 IP includes a printed designation strip which shows the button allocation in default. You may use the reverse to enter your own designations.

Use a finger-nail between the upper end of the window and the phone casing. Pull the window downwards until it buckles. You can now take it out.
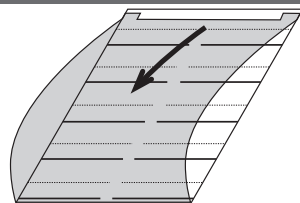
You can print corresponding lebels on your PC, using the TK-Set configuration programm.

Re-insert the window at the lower end and follow above instruction for removal in reverse order.

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DHSG Headset (Cordless Headset)

The DHSG connectivity is a new industry standard which is supported by various headset manufacturers. This bi-directional connection makes it possible to deliver a high functionality between telephone and headset from different manufacturers. The telephone can signal to the headset via the DHSG connection if it is on - or off hook and if the telephone is ringing. Likewise the headset is able to signal to the phone if it wants to be on - or off hook. The condition will be that both devices, telephone and headset, are able to support this type of protocol.

Connection of Headset

The ST 40 IP has a seperate RJ 10 headset connection. Instead of connecting the cordless DHSG Headset AGFEO 9120 you may also use some of the following corded headsets:

Manufacturer	Model	Order No.
AGFEO	Headset 2100	6548839
	Headset 2200	6548847
Plantronics	Supra Monaural Polaris Modell P51 *	32190-04
	Tristar Modell P81 *	33695-01
	* including connection cable U10P	38058-01
GN Netcom	Profile monaural **	1861-15-03
	Optima NC monaural **	1913-29-01
	** Including connection cable	8800-00-01

The headset socket can be found underneath the ST 40 IP (See Page 4). The socket is marked with a headset symbol.

- insert the headset plug into the headset socket until you hear a positive click.
- lay the cable in the cable duct underneath the ST 40 IP which is also used as a strain relief
- to unplug the cable, release the latch on the plug (use a small screw driver if required) and at the same time pull the plug out of the socket.

Please note you may need an adapter from RJ45 to RJ 11.

DSHG Headset Operation

Please program a headset button for the ST 40 IP or STE 40 either via TK Suite Basic or the system programming code XX 31.
- You now will be able to answer or clear a call from the headset.
  Your headset will also ring in the earpiece once your telephone rings.
- You can answer the call by pressing the programmed headset button on the ST 40 IP or STE 40, or by pressing the button directly on your headset.
- If so required you may disable the ringer of the ST 40 but still will hear a call ringing directly in the earpiece of your headset. This will be ideal for call centres or open plan offices.
- If the caller hangs up, then the telephone system will also clear the call and the headset goes automatically on hook. There is no need to press a button on the ST 40 IP or the headset to go back on hook.

Upload Ringtones

Open your Browser and enter the IP address of the ST 40 IP. Onced accessed you will be able to upload wave files as ring tones into your ST 40 IP. The following page will be displayed:

You may upload up to 5 wave files (Format PCM/8khz/8-Bit/a-Law) into your telephone. To do this click onto the relevant memory location, click onto „Browse" and select the location of the wave file on your PC. Afterwards click onto „upload" to store the ringtone into your telephone.
You now may allocate this ringtone by using TK Suite in the section „Setup Incoming Ringing Patterns".

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It is possible to allocate the ST 40 IP to a LAN Module 508 / LAN Module 510 via the Browser. To do this please call up the following page „http://Telefon-IP/tkset".

Important:
This setting should only be carried out by a qualified dealer!

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Network Setting of ST 40 IP via Browser

Important network setting of the ST 40 IP can be carried out via the browser. To do this call up the page „http://Telefon-IP/Tkset"and click on the tab „LAN Settings".

Important:
This setting should only be carried out by a qualified dealer!

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ST 40 IP Firmware Update

Your ST 40 IP System Phone can be updated to the latest firmware version without hardware intervention. Your qualified dealer will be able to download new firmware from www.agfeo.com and upload this into your ST 40 IP.

Important:
The following changes should only be carried out by an qualified dealer:
- Click on „Firmware Update"
- Click on „Browse"
- Select the location of the update file on your PC
Afterwards click on „Update" to upload the firmware into your ST 40 IP.
The update progress will be displayed on the left hand side of the browser.

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Default Settings

IoP Name:	„St40IP-xxxx" („xxxx" are the last 4 digits of the Mac Address of the ST 40 IP)
DHCP:	Client
IP-Address:	0.0.0.0
Subnet Mask:	0.0.0.0
Gateway:	0.0.0.0
DNS1:	0.0.0.0
DNS2:	0.0.0.0
Server:	192.168.100.1
Compression:	off

Reset to Default

- Press and hold the „Set" button for at least 4 seconds.
- Using the arrow buttons, select „Reset to Default"and press „OK".
The phone will now be reset to the default settings.

If the phone is in default, then the IP setting will be received automatically, as long as there is a working DHCP server within your network.

System Telephone
ST 40 IP

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                      Gaswerkstr. 8
   D-33647 Bielefeld

Technical Changes

The information contained in this manual is subject to change without prior notice. AGFEO GmbH & Co. KG will not accept any responsibiltiy for any errors that may occur in this document. We aim not to include typographical errors or inaccuracies and have taken great care in the preparation of this document. Errors which are brought to our attention will be rectified in the next issue published. However, we are always grateful for information advising us of possible errors which may have occurred in this documentation.

Technical Help

In the first instance please contact your dealer should you have any questions or technical issues. Alternatively you may contact us directly via the internet where you will find a special enquiry form designed for this purpose. Please complete the requested information so that you query can be handled efficiently.

Note: Some features may not be available in your country or must be specially provided by your carrier.

Please contact your service provider should you require information regarding the availability of network features.
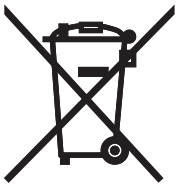
The crossed out wheeled bin on the product means that this belongs to the group of Electro- and electronic apparatus.

In this context you are directed by the European regulation to dispose of used apparatus
- at the point of buying an item of equal proportion / value
- at the local available collection point for disposal
With this you will participate in the reuse of material and valorisation of disused electric- and electronic apparatus, which otherwise could be a health hazard and be negative to the environment.

$C\ E$